





Strategic Planning

- Where do we want/need to go in terms of services provided?
- How does the changing environment affect us?
- What opportunities or threats exist that we should exploit or avoid? What weaknesses should be corrected?



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Internal analysis Culture People, human resources Systems, processes Services, outcomes Funding Technology External scan Societal, demographic Economic, fiscal Regulatory, legislative Environmental Technology

Vision development If you left your county today and did not return for five to ten years, what would you like to see? How would you like to hear people describe the county?

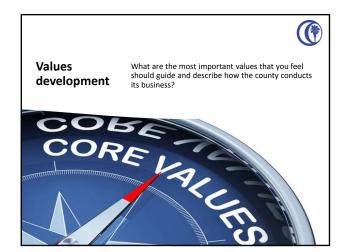
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Mission development

- In broad terms, what does the county exist to do?
- If the county government did not exist, what would be the consequences?







Identifying strategic issues

Gaps in stakeholder expectations

Obstacles in achieving vision and mission & upholding

County's strengths &

Opportunities & threats external to county



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Key Results/Goals

- What do we want to accomplish in broad terms?
- Indicate what the organization is striving to accomplish
- Focus on the what, not the how



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Strategies & Performance Measures

- Identify alternatives for achieving the goals; consider pros & cons including cost, time, political considerations
- Develop performance measures beyond input & output; strive for efficiency, effectiveness & outcome measures



Communicating/Implementing

- Inform & educate staff, citizens, other stakeholders
- Incorporate quarterly updates at council meetings, staff meetings
- Incorporate in budget planning & resource decisions



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Strategic Planning Models

- Community-wide effort
- Internal or organization driven
- Council retreat approach



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Panel Discussion

